

Tyzack Machine Knives Limited QUALITY MANUAL

Section: Quality Policy

Page:1

Issue: 2 Amendment: 0 Date: 26th Feb 2024

Title: Quality Policy

Reference: BS EN ISO 9001:2015

Approved By: M Webber

5.2 QUALITY POLICY:

It is the Policy of the Tyzack Machine Knives Limited to satisfy the Customers' requirements in the most efficient manner that is beneficial to both parties.

In meeting the Customers' requirements, the needs of other interested parties are recognised as also requiring due consideration and understanding.

We have developed our Quality Management System to satisfy the requirements of BS EN ISO 9001. "Quality Management System, ISO International Standards and strive to continually improve the overall effectiveness of both the system and the business by setting objectives, monitoring the processes involved, auditing the processes, reviewing results, incorporating modern technology, listening to the view of our customers and employees and working with our Suppliers and Subcontractors.

TMK's primary objective is to, Machine and manufacture mechanical components and systems, and the provision of heat treatment and engineering services, that are fit for the Intended purpose and to the satisfaction of the customer first time every time.

Our Quality Policy and objectives that have been established are explained to employees. They are reviewed, periodically, at the Management Review meeting.

The commitment of the Directors and other members of the management team is demonstrated by clear leadership and providing adequate resources to fulfil the objectives.

Tyzack Machine Knives Ltd.'s focus is to develop added value services through the provision of technical support.

Signed: Date: 29/2/2024

Mr M. Webber (Managing Director)