02.3. QUALITY POLICY:

02.3.1. It is the Policy of the Tinsley Bridge Services Limited to satisfy the Customers' requirements in the most efficient manner that is beneficial to both parties.

02.3.2. In meeting the Customers' requirements the needs of other interested parties are recognised as also requiring due consideration and understanding.

02.3.3. We have developed our Quality Management Systems to satisfy the requirements of BS EN ISO 9001. "Quality Management Systems" BS EN ISO 3834-2:2005 and BS EN 1090-1 2009 + A1 2011 International Standards and strive to continually improve the overall effectiveness of both the systems and the business by setting objectives, monitoring the processes involved, auditing the processes, reviewing results, incorporating new technology, listening to the view of our Customers and employees and working with our Suppliers and Subcontractors.

02.3.3.1. Our primary objective is to Design and Manufacture Engineered Products and Specialised Handling Equipment, carry out Project Management, Site Installations, Erection, and Cladding Work, that are fit for their intended purpose and to carry out Site Activities to the Customers satisfaction first time every time.

02.3.4. Our Quality Policy and objectives that have been established are explained to employees. They are reviewed periodically, usually at the Management Review meeting.

02.3.5. The commitment of the Directors and other members of the management team is demonstrated by clear leadership and providing adequate resources to fulfil the objectives.

02.3.6. Tinsley Bridge Services Limited's focus is to develop added value services though the provision of design services and technical support.

Signed: Mark Webber Date: 25-11-2015

Mr M. Webber (Managing Director)